

The Advocacy Charter

for Advocacy Providers

Advocacy helps you to have your say in what happens in your life.
Advocacy is supporting you in speaking out about your rights, what you need and what is important to you.



Clarity of Purpose

This means we will be clear and honest about what we can and cannot do for you.

Independence

We are separate from other services and will help you ask for things that are important to you.

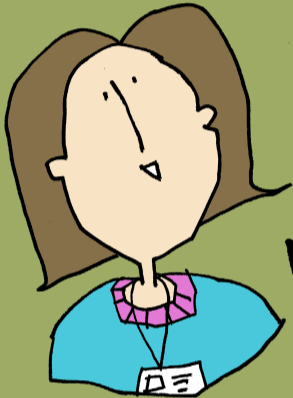


Confidentiality

We will keep information about you private and safe. If we need to share information, to keep you or other people safe, we will try to talk to you first.

Person Led

We will ask you what you want to happen, and give you information to make choices.



Empowerment

We will help you to speak up for yourself.

Equality and Diversity

We will treat all people fairly and with respect and make sure other people do too.
We will make sure you get the support you need to have an advocate and will change things for you if you need us to.
We will make sure other people treat you fairly and with respect.

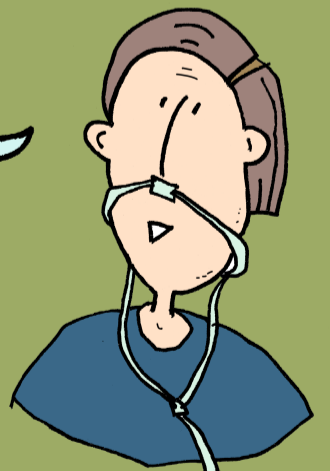


Accessibility

Our services are free. We will use words you can understand. We will make sure you can see your advocate in a place that is good for you.

Accountability

We will check what we do for you, and ask you what you think.



Safeguarding

We will make sure advocates know about your rights and how to help you stay safe.

Supporting Advocates

We will help and support advocates to be good at their job. That way they can help you to speak out

