

The Migration Notice letter and moving to Universal Credit

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What is happening?

Some old benefits are ending.



The benefits that are ending are:

- Income-related Employment and Support Allowance
- Working Tax Credit
- Child Tax Credit
- Housing Benefit
- Income Support
- Income-based Jobseeker's Allowance.



The benefits that are ending are sometimes called legacy benefits.



What should I do?

1. Look out for a letter from the Department of Work and Pensions (DWP).



If you get a legacy benefit, the DWP will send you a letter called a Migration Notice .



The letter will tell you that your legacy benefit will end and you have to apply for Universal Credit.

2. Apply for Universal Credit



The letter will tell you when you have to apply for Universal Credit by.



This is called a deadline date.



It is very important that you ask for help or apply for Universal Credit before the deadline date.



The deadline date is usually 3 months from the date the letter was sent to you.



The letter will tell you how to apply for Universal Credit.



3. Ask for help if you need it



If you need help to apply for Universal Credit, you can phone the Universal Credit Migration Notice helpline, or visit your local Jobcentre Plus.



Tell them that you need help to apply for Universal Credit and that you have a learning disability .



Examples of help you might get or want to ask for are:

- extra time to apply for Universal Credit
- help to claim Universal Credit by phone instead of online
- someone to visit you at home to talk about Universal Credit.



You can contact the Universal Credit Migration Notice helpline by:

- Phone: 0800 169 0328
- Relay UK: 18001 then 0800 169 0328.
Relay UK is for people who cannot hear or speak on the phone.



You can contact the Universal Credit Migration Notice helpline Monday to Friday 8am to 6pm.



What will happen if I do not apply for Universal Credit?

If you do not apply for Universal Credit before the deadline date, your legacy benefit will end.

You will not get any more money from your legacy benefit.



What will happen after I apply for Universal Credit?

If you apply for Universal Credit before the deadline date, you will get your legacy benefit for 2 more weeks.



The rules are different if you get Working Tax Credit or Child Tax Credit.



You should start to get your Universal Credit money about 5 weeks after you apply for Universal Credit.



Your Universal Credit money might be more money than your legacy benefit money.



Your Universal Credit money might be less than your legacy benefit money.





If you apply for Universal Credit before the deadline date and your Universal Credit money is less than your legacy benefit money, you might get some extra money called transitional protection.



The extra money means you might get up to the same amount of money as you got on your legacy benefit.



The extra money you get might change in the future.



If you need help with this information, please contact the Learning Disability Helpline:

- email Helpline@mencap.org.uk
- phone 0808 808 1111.



You can also get help about moving your benefits to Universal Credit from a benefits advice service like [Advice Local](#).



Thank you to British Gas Energy Trust for funding.



This Easy Read was first published 04/09/2024

Last updated: 16/10/2024.