

The People First  
Conference Centre.



Award winning.  
Life changing.  
Unique.



The People First Conference Centre is a unique place with a unique offer. Combining first-class facilities, award winning staff and an impressive riverbank location, we provide each and every one of our guests with a level of service and quality that exceeds every expectation.

With a state-of-the-art conference suite that can host over 150 delegates; meeting and breakout rooms packed with technology and personality; quality onsite catering in The Riverbank Kitchen, and expert event planning professionals: we have the facilities, amenities and expertise to deliver exceptional experiences.

But, we are about so much more than that. We are about people, about local, about equality and fairness and opportunities. We are People First. We are a registered charity, and our conference centre brings together the worlds of corporate hospitality, charitable purpose and learning.

Our conference centre is hosted and maintained by local people with learning difficulties who are training to gain the skills and confidence they need to progress into the world of work. Working side by side with our staff, with a welcoming smile and pride, our learners are at the forefront of our guests' experiences.

We are People First, and by booking with us, you are helping to make a difference to the lives of our learners and the many people that we help to live their best lives every year.

**We are a conference centre with a difference, making a difference.**



People First



Cutting-edge conferences. Memorable meetings. High quality hot desking. We have the space and knowledge to suit your needs.

### Conferencing

Our conference suite accommodates 150 delegates in comfort and style. Fully adaptable, our space can suit a range of layout options including cabaret, presentation and group-based workshops. The suite also comes with the option to make use of three fully-equipped breakout rooms.

With an integrated sound system, powerful projectors, microphones, high-speed WiFi, video conferencing technology and tech-savvy staff, we have everything you need to host an impactful and impressive conference.

**We have  
a range  
of vibrant  
spaces.**

### Meeting and Training Rooms

We know the power of creativity and collaboration. Our meeting rooms, which can accommodate any size group from 1-28, are vibrant and packed with equipment. Whether you are looking for a small space for focused planning, a room where your team can collaborate, or an impressive space to host a large meeting with important stakeholders, you will find your place at The People First Conference Centre.

Every room comes with presentation equipment, a television screen, comfortable seating, internet access and video conferencing facilities.

### Hot Desking

If you are looking for a temporary base to complete projects, somewhere quiet with access to hot drinks, food and WiFi, we have you covered. Hot desking at The People First Conference Centre means a great atmosphere and a great location. Delivering excellent value and outstanding facilities, you can hire space in our dynamic centre on a short term or long term basis.





More than a venue, The People First Conference Centre is a unique environment where first-rate hospitality and life-changing learning takes place.

Opened in 2018, our conference centre exists to provide a place where people with learning difficulties are supported to gain the skills and qualifications they need to thrive in the world of work. We call this our Hospitality Academy, and we call the people who are working with us, our learners.

When you visit The People First Conference Centre you will be welcomed, hosted and looked after by a team of enthusiastic and hardworking people. This team is a dynamic mix of experienced professionals and learners who are working together to learn and grow.

As a conference centre guest you will become part of this environment, part of a place that was founded on, and champions daily, equality, fairness and respect. You will be a vital part of our learners' journey into paid employment. You will be more than a customer; you will be a supporter of our work, our ethos and our learners.

## We are a distinctive place with a distinct mission.



“

**I joined the Hospitality Academy in 2018. I have certain responsibilities and jobs here. I meet and greet and help to set up for meetings.”**

**Tom, Learner**



“  
I like to work  
independently. I  
try to do a good job  
and work as part of  
the team. We can all  
work it out together.”

Marcus, Learner.

Conferences, meetings, equipment, food, atmosphere: at The People First Conference Centre we provide a complete and bespoke service. From planning to room layout, from equipment set up to food service, we ensure that every aspect of every booking meets the needs of our guests.

Beginning with a call or face-to-face meeting, we will get to know you, your business and the aims of your event. We will work with you to tailor our facilities, food and equipment to your requirements.

# We are the complete package.

Whether a large conference or an intimate meeting for a small team, you will experience a bespoke package designed with you and to your specifications. This includes:

- Experienced and dedicated event planning
- Tailored customer service
- Varied room layouts to compliment your booking
- Diverse food and drink options
- Audio-visual technical support
- Expert local knowledge

## **We are an experienced and award-winning team**

Our people are hospitality experts. With many years' of shared experience excelling in hospitality venues across the county, our team has the knowledge and skills to ensure your booking, whether a conference, meeting or social event, is a success.

Led by our Conference Centre Manager who has over 20 years' industry experience, our team includes hospitality professionals with valuable abilities in customer service, technical support, food service and event management.

Our people are the complete package.





We are  
People  
First

Based on the banks of the River Caldeu, looking out on Carlisle's historic quarter, we value the importance of local businesses and produce.

Through the food we serve and the drinks we pour, we champion the quality, variety and heritage of our county's home-grown refreshments.

Drawing on a network of renowned local businesses, we offer a customisable range of delicious food and drink options. Adaptable to dietary requirements and adaptable to your budget, we will work with you to put together a refreshments package that delivers on quality and flavour.

We do the simple things the right way with fresh coffee from John Watt and tasty teas from Farrer's of Kendal. We do food with flair made from locally sourced ingredients. We supply a range of thirst-quenching drink options including the well-loved local brand Molly Rose Lemonade.

Whether parched or peckish, we have you covered.

# We are proud to support and serve local.





The latest addition to our facilities, The Riverbank Kitchen is our new onsite professional kitchen and social space.

Featuring a top of the range, bean-to-cup coffee machine, food prepared to rigorous standards by our chef and learners, and a stylish environment, this space is available for our guests to relax, chat and work in as part of each booking.

Seating for over 50 people. Floor to ceiling windows. Super-fast WiFi connection. The Riverbank Kitchen is a flexible and welcoming location designed to enrich your People First experience.



## The Riverbank Kitchen.





# A unique venue.

- vibrant spaces for conferences, meetings and hot-desking
- space to host over 150 delegates
- empowering people with learning difficulties
- high quality, local food
- a complete hospitality package
- an experienced and dedicated team
- open seven days a week

# Make a booking.

If you like what you see, want to find out more, or you are ready to make a booking, get in touch today.

**0300 3034077**

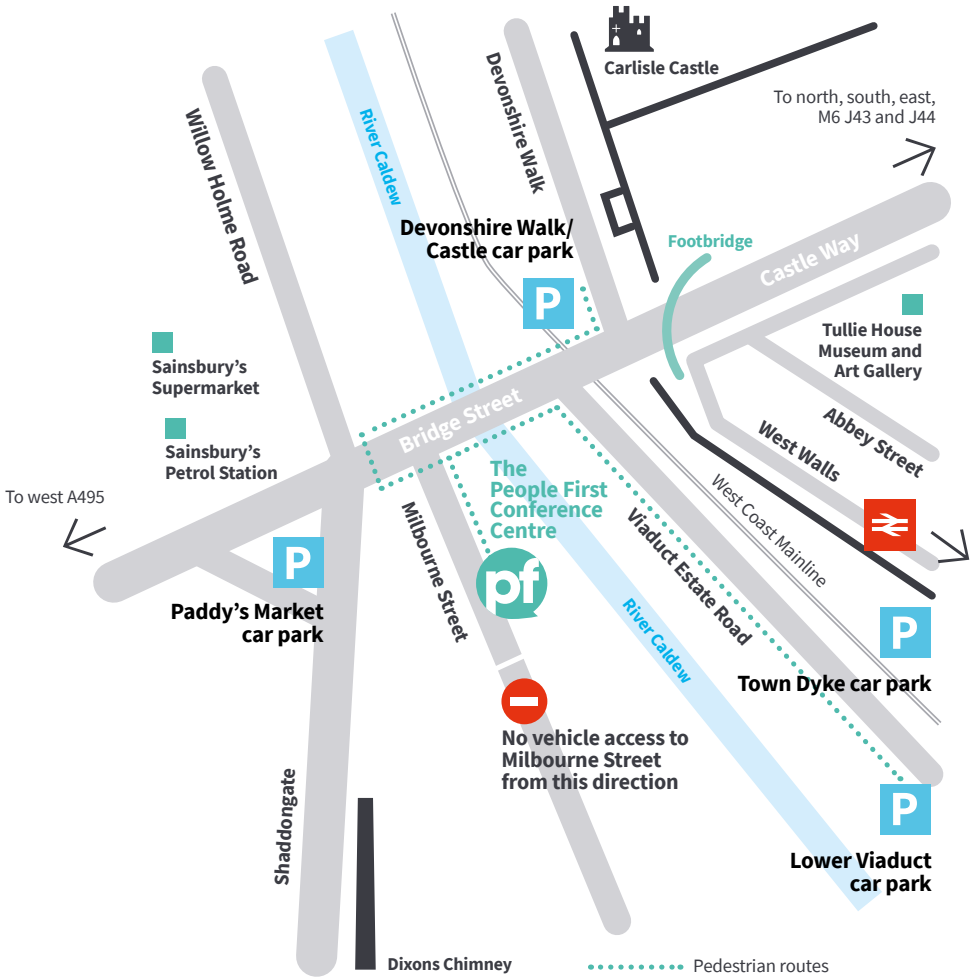
**welcome@wearepeoplefirst.co.uk**

**wearepeoplefirst.co.uk**

**The People First Conference Centre.**

Milbourne Street, Carlisle CA2 5XB

# Location.



The People First Conference Centre is conveniently close to Carlisle city centre. With four public car parks a short walk away, we are easy to find and easy to get to. We also offer limited accessible parking onsite.

Carlisle Railway Station is a 15-20 minute walk from The People First Conference Centre.

**We are People First.**

**We Listen, Engage  
and Empower.**

0300 3034077  
welcome@wearepeoplefirst.co.uk

**The People First  
Conference Centre.**  
Milbourne Street, Carlisle CA2 5XB

**We are a charity.**

The People First Conference Centre  
is part of People First Services.

A Registered Charity No.1184467

