

# Do you want to be the friendly voice that makes someone's day?

## Volunteer with us as a Digital Connector

Ready to Make a Real Difference? Join People First as an Advocacy Connector and become a pillar of support for individuals in our community! This is your chance to make a meaningful impact.

As a Digital Connector, you will be the friendly voice on the other end of the line, offering crucial information, emotional support, and assistance to our callers. Your compassionate and patient manner will ensure that every person who reaches out to us gets the help they need. This role is perfect for those who want to make a meaningful impact on their community.

### What You Bring to the Team:

- **Top-Notch Communication Skills:** You can convey information clearly and empathetically, making complex issues understandable.
- **Active Listening:** You have a knack for truly listening and providing the emotional support that our callers need.
- **Empathy and Compassion:** You're driven by a genuine desire to help others and understand the unique challenges they face.
- **Reliability:** You're dependable and committed to your volunteer hours, ensuring our callers can count on you.
- **Basic Computer Skills:** You can navigate basic computer applications and document calls electronically with ease.

### What's in it for You?

- **Make a Meaningful Impact:** Your support will have a lasting effect, helping individuals lead more empowered and connected lives.
- **Enhance Your Skills:** Gain valuable experience in advocacy, communication, and support, while learning from a team of dedicated professionals.
- **Feel Good About Giving Back:** Experience the joy and fulfillment that comes from making a real difference in your community.

## **What We Offer You:**

- **Supportive Team Environment:** Join a dedicated group of like-minded individuals who are passionate about making a difference.
- **Skill Development:** Hone your skills in communication, support services, and problem-solving.
- **Comprehensive Training:** Get fully equipped with training in call handling, confidentiality, and an in-depth understanding of our services.
- **Community Impact:** See the tangible difference you're making in the lives of people across Cumbria

This isn't just a volunteer role; it's a chance to be a hero in your community. Your time and effort will directly impact the well-being and happiness of those we support

## **Important to Note:**

- **DBS Check:** This role requires a Disclosure and Barring Service (DBS) check.
- **Reference check**
- **Travel:** Some roles may involve travel within the local community; having access to transportation is beneficial.

## **Join us:**

If you are passionate about making a difference and ensuring everyone has a voice, we would love to hear from you! Ready to be part of something extraordinary? ✨ Apply now and let's make a difference together!

